





OUR FIVE YEAR PLAN

| GOAL | MILESTONES | | | |
|---|---|--|---|---|
| | 2021 -2022 | 2022 - 2023 | 2023 - 2024 | 2024 - 2025 |
|  To provide specialist supported housing | Construct building extension to provide accommodation based on Housing First Principles Open new housing extension and facilitate integration of existing and new support services | | Consolidate operating procedures in UOR and Allyene House to be scalable and replicable | Work with partners to maximise utilisation of the specialist supported housing units |
|  To expand our services | Ensure we are "commission ready" to deliver core and expanded services Trinity Winchester is recognised as a "centre of excellence" | Continue to expand delivery of our therapeutic service model Deliver new residential support service requirements | Expand and develop support services models for clients including re-settlement support | Look for move on and moveover housing properties |
|  To be a sustainable organisation | Secure longer term commissions from local authorities, NHS and other key partner organisation | Recruit specialist staff for residential support service requirements Feasibility work to explore social enterprise opportunities | Continued development of our staff and volunteers through appropriate training and mentoring | Explore social enterprise to create additional revenue and readiness for employment for clients |
|  To be a great place to work | Train and recruit staff to deliver Housing First principles in line with Trinity's values | Develop a non-financial reward-based recognition scheme for staff and volunteers | Achieve inclusion in Best Charities to work for list | Work towards "investors in People" status |
|  To be a trusted voice in the community | Develop a long-term communications strategy across multiple platforms | Continue to build a network of advocates and supporters now and for the future | Be recognised as an informed and credible source of information about homelessness, its causes and solution | Continue to be informed by our vision and values in all that we do |